



May 2022

## Social Visitation Guidelines

COVID-19 presents a significant threat to the health and safety of all residents in Long Term Care. Glacier View Lodge will be in compliance with the Ministry of Health and Provincial Health Officer in defining the parameters of social visits for our residents.

### COMING TO VISIT

Screening and rapid testing hours are from 10:00-12:00 and 1:00-5:00, seven days/week. Fully vaccinated Essential, Designated, and Social Visitors may visit without any limit of number of visitors or length of visit.

Prior to your visit, you are encouraged to do the COVID-19 self assessment at <https://bc.thrive.health>. Please do not visit if you or someone in your family is ill with respiratory or gastrointestinal symptoms.

### Visitors must:

1. Continue to follow the orders issued by Dr. Henry regarding LTC visitation. At this time, all visitors over the age of 12 entering the Lodge must be fully vaccinated.
2. **Screen and rapid test** at the front entrance.
  - a. Rapid testing required within 48 hours of your visit, to a maximum of 3 times/week. You may collect rapid test devices from the screener and from your Pharmacy, so that you can test before you arrive. Follow directions provided in the rapid test device.
  - b. If you cannot independently complete rapid testing, please allow an additional 20 minutes wait at screening. Please come at least 20 minutes before noon or 5 p.m. to receive your results before entering the building.
  - c. Visitors under the age of 12 do not participate in rapid testing. Unvaccinated children ages 2 – 12 are encouraged to wear a mask at all times.
  - d. You will be given a sticker at screening, indicating your entry time. Please show this to the Receptionist as you arrive through the front door. Should your rapid test result indicate an illness, the Receptionist will inform you.
  - e. Vaccinated visitors may visit in the resident's room, common areas, or outside. Masks may be removed when in the resident's room or outside, but must remain on in common areas.
  - f. Unvaccinated visitors must participate in screening and rapid testing, and must wear a mask at all times when visiting outside on patio. As we will need to coordinate your relative's care, dress them for the weather and porter them to the patio, please call in advance to notify us of your visit. Call 250 338 1451 and ask for local 310.
3. Comply with the Lodge's infection control and safety processes, as follows:

- a. Wash/sanitize your hands as soon as you arrive at the Lodge. Re-wash your hands after shaking hands or touching objects. Wash once again as you leave your relative's care unit, and lastly as you exit the Lodge.
  - b. You are not required to socially distance from your loved one and may hug or hold hands.
  - c. Please ensure no residents follow you when you are exiting the care unit or front entrance.
  - d. If provincial guidelines are not followed, the visitor will be asked to leave and future visits will be reviewed.
4. In the event of an outbreak, follow signage on outside doors or call extension #228 for more information on visitation. Essential Visitors will be allowed to visit with droplet personal protective equipment (gown, gloves, mask, eye protection). Staff will direct on how to safely put on and take off personal protective equipment, as per BC CDC.

### **ESSENTIAL VISITORS**

Essential Visitors support care activities such as supporting mental well being, providing meal assistance at mealtimes, and providing support during medical procedures. There is an approval process to be designated as an Essential Visitor, please contact Norah or Liz for more information (extension 228).

### **COMPASSIONATE VISITS**

Visits for those who are experiencing a significant change in health status can be arranged at any time to allow all family to come in and visit together. Please call your relative's care unit to arrange screening outside of the Screener's hours. Please note that unvaccinated visitors may enter the Lodge for end of life visits, at the stage that their relative is no longer visiting in common areas of the Lodge. Masks in the room and rapid testing prior to entering will not be required. We ask for your compliance with putting the mask back on when staff enter to do care.

### **OUTINGS INTO THE COMMUNITY**

Please notify the Nurse on your relative's care unit directly about a planned outing. Advanced notification of an outing is requested to ensure that medication and care is anticipated prior to the outing.

- a. When you collect your relative, complete the sign out log on the unit, so that we have a record of who is out and when to expect their return.
- b. Participate in visitor screening before going inside to collect your loved one or organize with nursing staff to have resident ready at the door.
- c. Perform good hand hygiene and support your loved on to perform hand hygiene as well.
- d. Follow all provincial guidelines during the outing regarding social distancing and wearing your mask.
- e. Residents will be portered to the exit should the person accompanying them not be vaccinated.

### **VIRTUAL AND WINDOW VISITS**

Please contact the screener (extension 310) or Liz and Norah (extension 228) if you would like to learn more about virtual and window visits.